

4.4

Not sure if you can access public space in your community?

Melbourne City Council has a mobility map for the central business district available by calling 9658 9658 or TTY 9658 9461.

The Melbourne Mobility Centre can help people access the city centre including the hire of wheelchairs. Call 9650 6499 for more information.

Other local councils are regularly reviewing and updating their accessible community resources so if you call and request either the Access for All Abilities (AAA) Officer or Metro Access Officer they will be able to answer your queries. Council contact details can be found on information sheet 4.7 of this kit.

Are you having trouble getting around?

Not sure if you can access popular destinations?

A great place to look online for information about accessibility for a range of things such as shopping centres, sports grounds, and major sights and attractions

www.accessibility.com.au

Or for the City of Melbourne check out

www.accessmelbourne.vic.gov.au

Do you need support to access events and venues?

Companion cards allow carers of people with a disability free admission into public events (Eg. Sports, Arts, Music etc.) You are eligible for a card if you have a significant permanent disability, require attendant care support at community venues and your need for this support is life long. Call 1800 650 611 or visit www.companioncard.org.au

Would a Disabled Parking permit help you?

Parking permits are available by calling your council and requesting forms for applying for a permit. Some Council's forms can be downloaded from their web page. You will need to complete this form with your Doctor and return to Council offices. You may want to refer to information sheet 4.7 of this kit 'How do I contact my local council?' on accessing council services.

Are you reliant on taxi's to get around but are having trouble paying for it?

If you have a permanent disability that prevents you from catching public transport and taxi is your only means of getting around you may be eligible for the **Multi Purpose Taxi Program** (MPTP) (which gives you 1/2 price taxi fares up to \$30 per trip). To get a copy of the MPTP application form call the **Victorian Taxi Directorate** on **9320 4300**. **M50 Taxi's** (taxi's designed to carry wheelchairs) can be booked directly on **8413 7202**.

Travellers Aid Society Victoria

Level 2, 169 Swanston Street, Melbourne,

Tel: 9654 2600 or visit www.travellersaid.org.au

TAAS assists people with a disability who require personal care achieve maximum independence. Services are provided free of charge with out the need for an appointment, referral, or assessment.



Some Council's can offer transport to medical appointments, shops and local facilities. For more information contact your local council